

SEPTEMBER 2015

Message from the Office of the President/CEO

“We cannot always build the future for our youth, but we can build our youth for the future.” So spoke President Franklin Delano Roosevelt at an address at the University of Pennsylvania on September 20, 1940. Today, 75 years later, President Roosevelt’s words remain a call for action. Columbia Association helps fulfill this responsibility to our youth in many of its programs and services.

School Age Services provides before and after school care for 1,800 children in 20 schools. In a safe and secure environment, participants enjoy craft activities and guided and outdoor play, while developing social skills and learning techniques to build friendships and resolve conflicts.

The Camps program offered 17 different camps this past summer serving youth from ages 4-16. In addition to activities such as sailing, hiking, canoeing, archery, sports and games, campers could volunteer at several different agencies in Howard County to help make a difference in our community. There were also inclusion opportunities for campers with special needs.

The Columbia Youth and Teen Center offers a year-round, fun, safe place for Howard County youth ages 9-18 to develop self-esteem and life skills. YTC participants learn critical thinking skills by organizing an annual clothing drive in which they collect, sort and distribute clothing to families in need during the Martin Luther King, Jr. weekend in January. They can also participate in the Supper Food Program managed by the Maryland Food Bank and can join committees such as the Outreach Committee, which has been recognized by the Governor’s Office on Service and Volunteerism for their outstanding community service for the past three years.

CA offers financial support to college-bound students via the Maggie J. Brown Spirit of Columbia Scholarship program. Begun in 1995, the program has given 120 scholarship awards in the amount of \$315,000 over the past 20 years. On average six applicants per year are awarded \$2,500 scholarships.

Aquatics offers an outstanding lesson program teaching children how to swim and stay safe in the water. Its two swim teams promote teamwork and teach participants how to work toward individual and team goals, overcome fears and gain confidence, and be role models for younger swimmers. Aquatics also hires lifeguards and lesson instructors, many of whom say those jobs helped prepare them for college, other employment and the world.

To build our youth for the future is a great commission. While noble in cause, it can be challenging in execution. To participate in that commission is to find rewards best described in the closing sentence of President Roosevelt’s address: ***“We may find in that sense of purpose, the personal peace, not of repose, but of effort, the keen satisfaction of doing, the deep feeling of achievement for something far beyond ourselves, the knowledge that we build more gloriously than we know.”***



Administrative Services

CA Headquarters Move

In addition to operations as usual during the summer (our busiest time), a group of amazing team members from every department came together to move CA's headquarters to 6310 Hillside Court. Kudos in particular to Information Technology Department team members, as well as Diane Cardenas and Pat O'Malley in the Finance division, who worked a lot of long hours to ensure that things got into the right places and that the technology worked on Monday morning. It was a great CA team accomplishment.

Annual Audits

During the first quarter, the Finance, IT and HR teams prepared for and participated in the annual independent audits performed by CohnReznick. Unqualified opinions were issued for both CA's financial statements and the Incentive Savings Plan. The results of the audits were presented to the Audit Committee by CohnReznick, shared with the Board of Directors and posted on CA's website.

Sport and Fitness

Aquatics

Outdoor Pools

The Steven's Forest Pool will remain open until Sunday, September 27. Steven's Forest will be open Monday through Friday 7-9:30am and 4:30-7pm for lap swimming and Saturdays and Sundays 12-5pm for Laps and Recreational swimming. All of the other outdoor pools have closed for the year.

Columbia Aquatics Association (the Clippers)

The Columbia Aquatics Association (Clippers) began their full season on September 8. There are currently 318 swimmers on the team. This year the Clippers were able to take on 65 of the more than 200 swimmers who tried out. Of those 65 swimmers, 29 are transfers from other USA swimming teams. The season kickoff event will take place on Saturday, September 19, at Stevens Forest pool. After the pool closes, there will be some parent meetings and fun activities for the swimmers.

On September 24, two Clippers swimmers, Kaleigh Hanson, and Greg Costello, will be attending the Maryland Swimming Olympic Training Center trip to Colorado Springs. The Clippers are honored to have two swimmers selected out of over 4,500 in Maryland swimming. Both of these swimmers are also lifeguards at CA outdoor pools.

The first meet for the Clippers will be October 2-4 at University of Maryland, Baltimore County (UMBC). This year 162 Clippers swimmers are signed up to participate in the meet. This is the largest group the Clippers have ever had for a non-hosted meet.

Two outgoing seniors have been awarded 2014-2015 Scholastic All-American Status. Alexander Gliese, who is attending UMBC, and Theresa Cotter, who is attending Siena College, both achieved this award. This was Alex's second year receiving the award. In order to be considered for the Scholastic All-America Team, swimmers must maintain a 3.5 GPA for the current academic year and swim a time equal to a 2011 Junior Nationals bonus time in any event during the qualification period. High school sophomores, juniors and seniors are eligible for inclusion.

Columbia Swim Center

The Columbia Swim Center will open its newest feature, the Wibits. SplashDown is under construction and will not be reopening this winter season, so in lieu of its twisting, turning fun, the Swim Center will have amazing inflatable, wet, and wacky new water features - Wibit!, An open house will be held on Sunday, October 4, from 12-5pm. Check it out on Facebook: <https://www.facebook.com/events/804043736379662/>

Golf

Nick Mooneyhan, Golf Course Superintendent for CA recently earned the CGCSsm credential as a *Certified Golf Course Superintendentsm* by the Golf Course Superintendents Association of America (GCSAA). He is one of only 1,500 individuals in the country to receive the certification. Superintendents must qualify as an applicant by satisfying specification education and experience requirements. They must then successfully complete a portfolio, plus a rigorous six-hour examination and submit to a peer evaluation of the golf course facility. Nick's willingness to be judged by the standards of fellow professionals and to assume a position of leadership in the world of golf is to be commended.

Both Hobbit's Glen Golf Course and Fairway Hills Golf Course have retained their designation as "Certified Audubon Cooperative Sanctuaries" through the Audubon Cooperative Sanctuary Program for Golf Courses, an Audubon International program. Nick Mooneyhan, director of Golf Maintenance, led the effort to maintain sanctuary status on these courses. Both courses were designated as a Certified Audubon Cooperative Sanctuaries in 2006 and are two of only 910 courses in the world to currently be designated as such. Both courses have "shown a strong commitment to [their] environmental program. They are to be commended for preserving the natural heritage of the area by protecting the local watershed and providing a sanctuary for wildlife on the golf course property," said Tara Pepperman, Director of Cooperative Sanctuary Programs at Audubon International. "To reach certification, a course must demonstrate that they are maintaining a high degree of environmental quality in a number of areas," explained Pepperman. These categories include: Environmental Planning, Wildlife & Habitat Management, Outreach and Education, Chemical Use Reduction and Safety, Water Conservation, and Water Quality Management.

Fitness - Wellness

Community Health

Community Health has developed a new Physician Referral Program. Optimal Health for My Baby & Me offers prenatal through postnatal women's fitness, nutrition and wellness coaching. Participants are provided with Package Plan Plus and Haven on the Lake Revive memberships. Many fitness classes provide special training to address the specific needs of pregnant women. A free pilot program will be offered in November.

Personal Training

The kickoff event for the Howard Community College (HCC) Corporate Challenge took place on August 10. CA is a major partner in this community corporate competition which raises funds for scholarships at HCC. The Personal Training staff has been leading participants of the HCC Challenge in weekly runs to prepare them for the 5k race on November 1. Participants also have the opportunity to take Basic Training at Columbia Athletic Club once a week, participate in group fitness classes, and take advantage of a 90-day Package Plan Plus Membership.

The Personal Training team attended Northrop Grumman's Wellness Fair on September 2, a large event based out of their BWI location. The team had the opportunity to talk about programs, classes and training opportunities within CA.

Haven on the Lake

Between July and September, Haven on the Lake offered several successful complimentary community outdoor yoga classes, in conjunction with Whole Foods. The number of participants ranged from 35-85.

The following yoga workshops were held: Yoga for Sciatica Relief, Yoga Nidra, and Activating the Energy Centers of the Body. More are coming this fall including this weekend.

Complimentary 101 class demos were held for Yoga Wall (September 3) and Stand Up Paddleboard (SUP) Yoga (September 12). Two more are scheduled this fall.

Haven on the Lake held a Master Barre class last Saturday evening with international presenter and trainer, Abbie Appel, which was open to members and staff for a fee.

The Still Point Spa participated in a promotion called "Staycation" which brought in almost 50% of all spa sales during that time period.

Tennis

CA Tennis summer junior and adult programs ended on August 21 and were tremendously successful with participation increases over the prior year. CA Tennis Fall junior and adult program began on August 24, with participation increases in both programs as compared to the prior year.

CA tennis clubs hosted the USTA Maryland Adult 18 and Over Regional championships and the Adult 40 & Over Regional championships in July and August, respectively, with a combined participation of over 2000 participants.

The Wilde Lake Tennis Club played host to its first ever USTA Maryland State Junior Team Tennis championships in August for ages 10 and 12 with total participation of over 150 juniors.

In-house USTA league play continues to thrive at all four CA tennis clubs and Cardio Tennis continues to be very popular.

CA Tennis hosted successful United States Tennis Association (USTA) sanctioned tennis tournaments for boys and girls, ages 10, 12, and 14 on July 25 and 26 at the Columbia Athletic Club, with 34 participants from all over Maryland. We hosted a sanctioned tournament for boys and girls, ages 16 and 18, on August 20 and 21 at Wilde Lake Tennis Club, with 50 participants from all over Maryland.

CA Tennis hosted a 7-hour in-depth training workshop for all CA tennis coaches on July 19 with Michelle Skelley, author and developer of a customized pre-school tennis program, Tennis Whizz, which we plan to launch in the community towards the end of the year. CA's junior competition program coordinator attended the 2015 International Tennis Performance Association World Tennis Fitness conference on July 25-26. CA's head tennis professional attended the Professional Tennis Registry's coaching workshop targeted towards recruiting and integrating senior players.

Pickleball continues to be popular and offered weekly at Wilde Lake Tennis Club on Wednesdays from 4-6pm and Fridays from 9-11am with average participation of 14-16 players per day.

Wilde Lake Tennis Club hosted an adult social and mixer for the community on August 8 with approximately 25 participants in attendance.

Planning and Community Affairs

Development Monitoring

Staff from the Office of Planning and Community Affairs continued to monitor development in and around Columbia. The updated Development Tracker, which tracks development proposals and meetings for sites in and close by to Columbia is available on-line at <http://bit.ly/DevelopmentTracker>. This is updated at least monthly. Planning staff also attended various public meetings related to planning and development including:

- Howard County Council work session on affordable housing in Downtown Columbia
- Howard County Housing Commission consideration of affordable housing proposal for Downtown Columbia
- Howard County's WalkHoward Pedestrian Advisory Team
- Howard County Bicycle Advisory Group Quarterly Meeting
- Bus Rapid Transit report and discussion at Public Transportation Board
- National Night Out event at Vantage Point Park related to the Pathway Bike Patrol
- Board of Appeals hearing related to standing regarding the ability to appeal the letter of approval from Department of Planning and Zoning for Royal Farms gas station and Canton Car Wash to have direct access on Snowden River Parkway
- Oakland Mills Board meeting discussion on potential purchase of Grande Point apartment complex by Howard County Housing Department
- Planning Board meeting on FDP for Merriweather Post Pavilion improvements.
- Planning Board meeting on alternative compliance request to CEPPPA #12 Downtown multi-use pathway and renovations to Swansfield Elementary School
- Adequate Public Facilities Ordinance Task Force meetings
- Pre-submission community meeting for proposed 90 condo-townhouses along Old Route 108 at the intersection of Route 108 and Columbia Road
- Pre-submission community meeting for 24 townhouses along Harriet Tubman Road adjacent to Beth Shalom Congregation.

Community Building Speakers Series

Don Elliott, a nationally recognized zoning and planning expert will be the next featured guest in the Community Building Speakers Series. Mr. Elliott will speak about how modern zoning codes address development and change in maturing large planned communities. The event will be co-hosted with Howard County Government on October 28 at 7pm at Slayton House. Registration is appreciated but not required at: ZoningSpeakerSeries.EventBrite.com.

Partnership Learning in Sustainability

Planning and Community Affairs staff continued to oversee and coordinate CA projects for the University of Maryland's Partnership Learning in Sustainability (PALS) program. CA and Howard County applied together and were selected by the university. The PALS program will operate for the

academic year 2015-2016 and will bring practical, research-based assistance and expertise to projects to improve Columbia.

Community Services

Barbara Kellner, Columbia Archives Manager, received a Preservationist of the Year award from Howard County Preservation on September 20. The award recognized her as a “contributing preservationist of Jim Rouse’s vision and Columbia’s history.”

Managing Director, Columbia 50th Birthday Celebration

Marlys East began as the Managing Director of Columbia 50th Birthday Celebration on September 14. Ms. East joins the organization with three decades of marketing experience and leading corporate strategies. As a former vice president for the Rouse Company, she led the company's corporate marketing services and developed umbrella campaigns for operating retail centers and the launch of new developments.

As the Principal of Retail Marketing and Communications she consulted for General Growth Companies and produced and executed Columbia's 40th Birthday Celebration: 40 days of community events. Most recently, Ms. East worked for the Howard County Chamber of Commerce directing programs and planning events for the GovConnects division.

Communications and Marketing

PR and Media Pickup

Nine releases were sent between July 9 and August 31. High-profile coverage during that period included an article in the *Baltimore Sun* about Haven on the Lake's free outdoor yoga series; features in the *Columbia Flier* about Rob Goldman's retirement and the group of seniors who play tennis at CA; ClubIndustry.com listing Columbia Association in its top 100 health clubs of 2015; and a FOX 45 segment about the yoga wall at Haven on the Lake.

Publications

CA's *Fall Activities Guide* was inserted in the Columbia Flier in August. The online *Activities Guide* had over 4 times the number of readers than in any past months; with over 10,882 page views.

Events

The Lunchtime Concert Series wound up mid-August; the Lakefront Summer Festival continues with movies and concerts on weekends through September.

Social Media

The three postings that received the most likes, shares, and comments were: Howard County has been named one of the Top 10 Happiest U.S. Counties (29,535 people reached); a photo of Lake Kittamaquidi (1,948 people reached); and Partnership with Police (1,993 people reached).

Membership

There were 295 new memberships (58 from Haven; 19 online) for a total of \$411,746.

Email Broadcast

Eighteen email broadcasts were sent in August. Those going to large audiences (over 1,200) that had the highest open rates were about CA's move, School Age Services welcome back to school, and Wibits installed at the swim center.

Marketing/Promotions

Print Ads

- Fairway Hills, Haven on the Lake, SAS Job Fair, Corporate Memberships, PPP Memberships, Oral History Project, Fit Defense, Outdoor Pools and Rock Your Jeans were promoted with print ads in the *Columbia Flier* in July-September.
- Promoted CA with an ad on the back of Columbia elementary, middle and high school student folders.
- Columbia Mall Directory Display ads for July featured Tennis, August featured Haven and September featured Rock Your Jeans and Columbia Teen Idol.
- Columbia Art Center was promoted in the August *Maryland Family Magazine*. A golf ad was featured in the September *Her Mind Magazine* targeting women. Hobbit's Glen Golf Club was promoted in the August *Maryland Public Television Guide*.
- Haven on the Lake was promoted in Montgomery County Buses (10 different lines) in September, as well as the September issue of *Washingtonian Magazine*.

Digital Broadcast: The golf commercial will run through the end of September on Comcast SportsNet, Golf Channel, ESPN, etc. The digital ad on both Xfinity.com and CSN.com will also run through the end of September. Tennis was promoted on ESPN980 and ESPN980.com with radio and digital ads during their U.S. Open Championships coverage.

Broadcast Media

Haven on the Lake and Golf were promoted the week of September 7 through the WTOP Traffic Sponsorship with 10-second radio commercials.

- August 2015 Columbia Matters Radio** included European Culture Fest; Youth and Teen Center – Teen Idol, Clothing Drive, Teen Outreach and Teen and Middle School Advisory Committees; Columbia BikeAbout; Discover Columbia Downtown 5K.
- **August 2015 Columbia Matters TV** included Before and After School Care; Exploring Columbia on Foot; KidSpace Programs; Youth and Teen Center and Youth Fitness Consultation.

Monthly Updates

Columbia Swim Center

Design and preconstruction services associated with the Columbia Swim Center facility assessment survey are now under way. Several meetings between the design team and CA's program team have already taken place and the design team is working closely with CA team members to better refine the project requirements.

Indoor Tennis Facility

Design and preconstruction services associated with the new indoor tennis facility are underway. Program development meetings between the architect and the tennis committee are completed and the architect is working on the Schematic Design submission due this late September. Construction cost estimates based on the schematic design are due to CA before the end of October.

Inner Arbor Plan and Organization

Groundbreaking for the Chrysalis amphitheater in Symphony Woods was held on September 12, 2015. Over 150 people, including Howard County Executive Allan Kittleman and Howard County Chairperson Mary Kay Sigaty, attended the event, which marked the first of the seven-phase development plan by the Inner Arbor Trust. Construction of the Chrysalis is expected to be completed by summer 2016.

Key Performance Indicators Dashboard

Please see the Key Performance Indicators Dashboard following the President's Report.

Upcoming Events

Columbia Art Center

On Saturday, October 3, 2015, 6-9pm, the Columbia Art Center will host Bowled Over, an EMPTY BOWLS Fundraiser to benefit Grassroots Crisis Intervention Center of Howard County. Enjoy an evening of live music, delicious light fare, raffles, pottery wheel demonstrations and much more! Select a handcrafted, one-of-a-kind ceramic bowl to take home with you. The evening event will be emceed by NPR radio announcer Terry Owens. All bowls showcased were made collectively by Columbia Art Center's dedicated students, faculty and staff throughout the year during volunteer work sessions.

On Monday, October 5, 7pm, Wulah Cooper will present *From War Zones to Refugee Camp to Columbia, MD*, at the Columbia Art Center. This chronicles the story of how he came to immigrate to America in 2000 as an international student at the University of Maryland, Baltimore County. A long civil war broke out in Liberia in 1989, when Cooper was just 11 years old. He survived one of Africa's most brutal civil wars — the Liberian Civil War — which lasted 14 years and took the lives of more than 250,000 Liberians.

BikeAbout

The 15th Annual BikeAbout, organized by Columbia Archives and Open Space, is Saturday, September 26. In addition to our past partners and sponsors such as Princeton Sports, Columbia Area Radio Association, Giant Foods and Whole Foods who donate time and food we are partnering with Howard County on a pilot bike lane on Tamar Drive and the interpretation of the future of Long Reach Village Center.



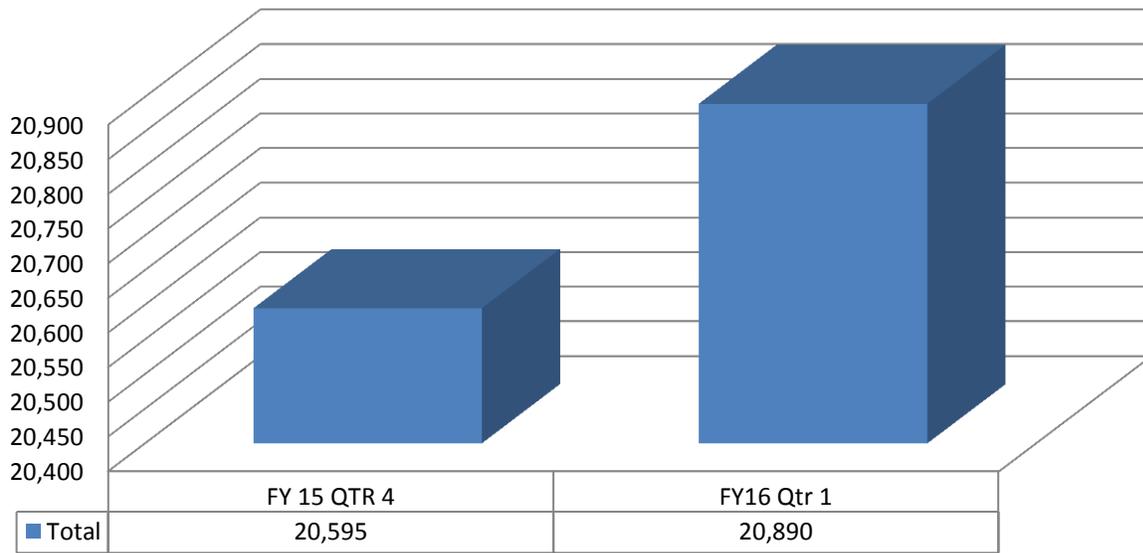
CA Board of Directors Dashboard

For FY16 Quarter 1

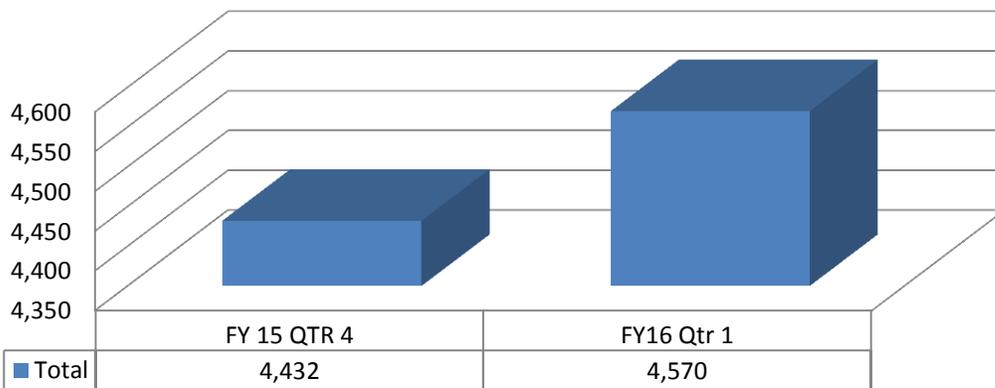
The financial information is reported annually. Updated financial information will be presented to the CA Board via the FY16 year-end financial report.

FY 16 Total Membership Numbers and Revenue for Quarter 1

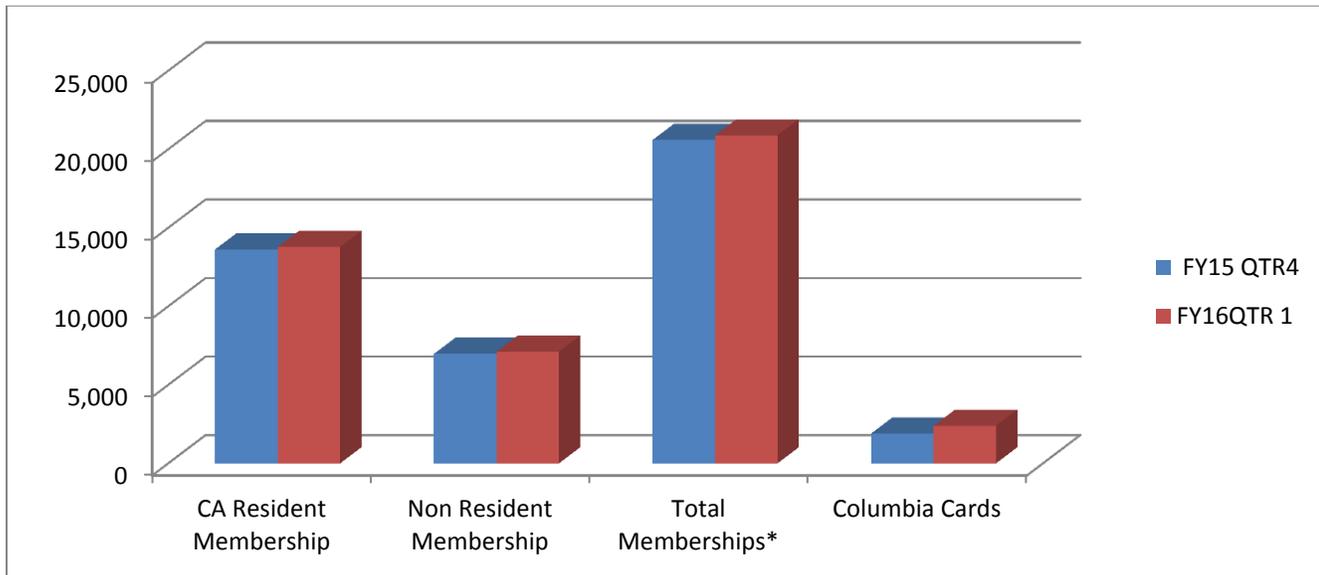
Total Memberships by Quarter



Membership Revenue by Quarter (\$000's)



Detailed Membership Data



FY15 /FY16	CA Resident Membership	Non Resident Membership	Total Memberships*	Columbia Cards
FY15 Qtr 4	13,625	6,970	20,595	1,903
FY16 Qtr 1	13,779	7,111	20,890	2,393
FY16 Qtr 2			-	
FY16 Qtr3			-	
FY16 Qtr 4			-	

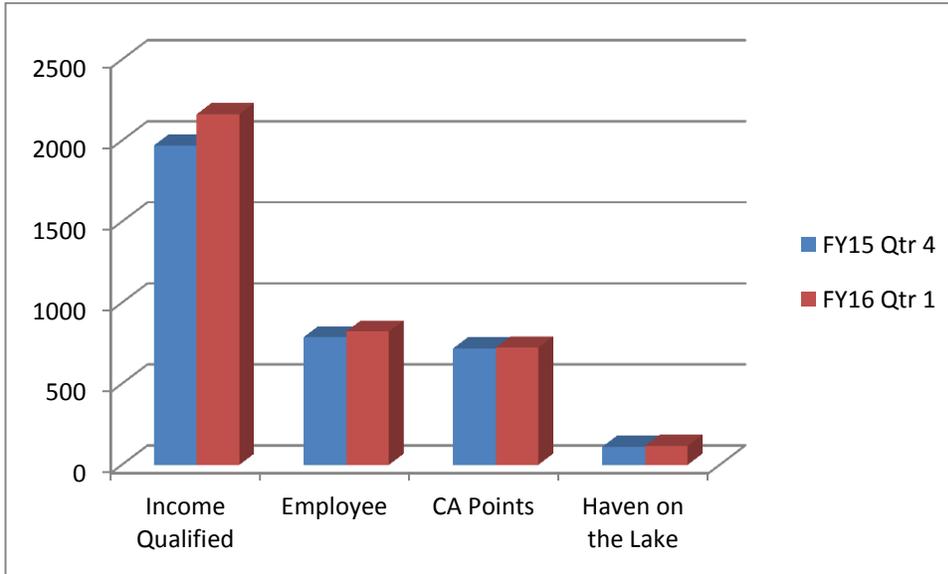
FY 16 Membership Plan Detail

	Number of Memberships FY 16					Increase/Decrease FY15 Qtr 4 to FY16 Qtr 1
	FY 15 Qtr 4	FY 16 Qtr 1	FY 16 Qtr 2	FY 16 Qtr 3	FY16 Qtr 4	
Package Plan/Plus	16,513	16,384				(129)
Outdoor Pool/Swim Center	2,518	2,903				385
Supreme Sports Club	470	472				2
Columbia Gym	293	295				2
Athletic Club	224	230				6
Golf (Daily- HG and FH)	263	260				(3)
Tennis	157	163				6
Women's Gym	10	10				-
Haven on the Lake*	147	173				26
Total Memberships	20,595	20,890				295
Columbia Cards	1,903	2,427				524

The increase in membership numbers of 295 and revenue of \$138,000 is mainly due to the increase in Outdoor Pool/Swim Center membership corresponding with the summer season versus FY15 year-end.

*To avoid overstating the total number of existing memberships, 1,404 Haven on the Lake memberships which are attached to existing Package Plan Plus memberships have not been included in this detail.

FY16 CA Points, Employee Memberships, Income Qualified Memberships and Haven on the Lake Memberships

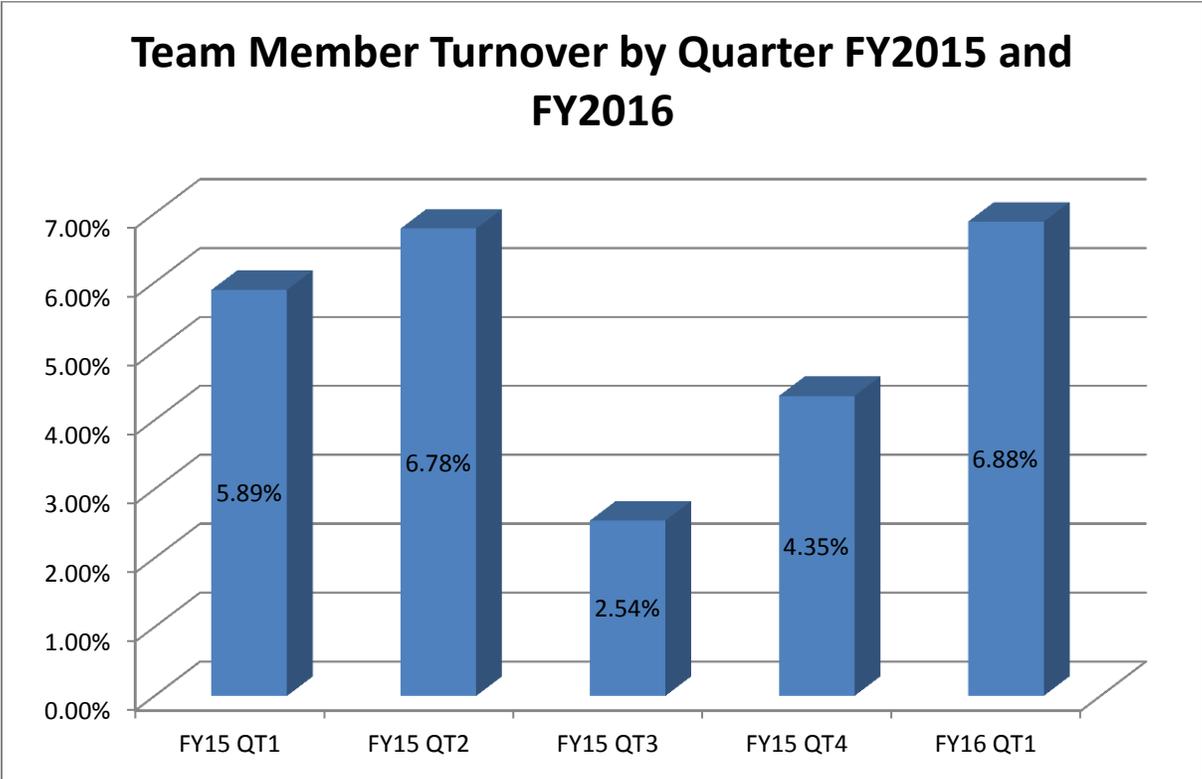


FY15/FY16	Income Qualified	Employee	CA Points	Haven on the Lake
FY15 Qtr 4	1970	787	718	112
FY16 Qtr 1	2163	822	723	117
FY16 Qtr 2				
FY16 Qtr3				
FY16 Qtr 4				

*The increase to income-qualified numbers is due to reclassification of certain memberships that were previously classified incorrectly as resident memberships.

**117 complimentary Haven on the Lake memberships were given to Wellness Council members, former and current Reformer Pilates participants and giveaways/prizes.

Employee Turnover



The data presented does not include temporary or seasonal team members

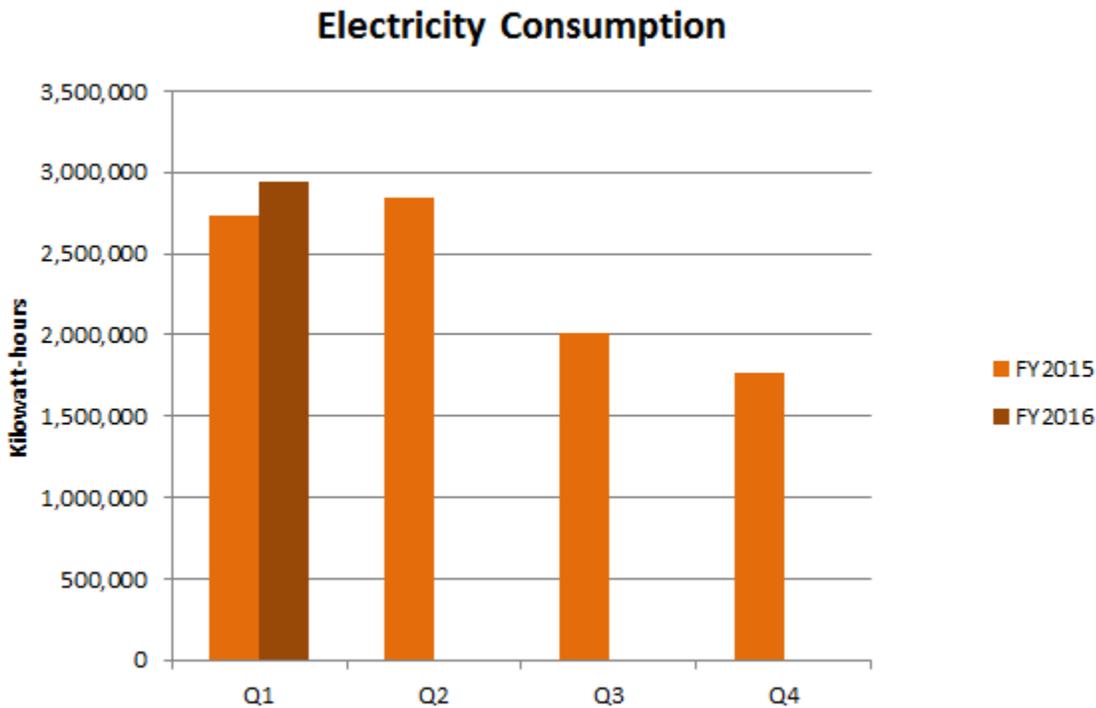
Environmental Footprint: Quarterly Performance Comparison

This section provides metrics associated with CA's environmental footprint. The environmental footprint categories consist primarily of energy related data (facility and fleet). For these categories performance in Q1, Q2, Q3, and Q4 for Fiscal Year 2015 is compared with Q1 activity in Fiscal Year 2016.

**Please note that the information presented in this section is based on best available data with technical assumptions made as needed to complete the analysis. As more information becomes available and data gaps are filled these numbers may change slightly.*

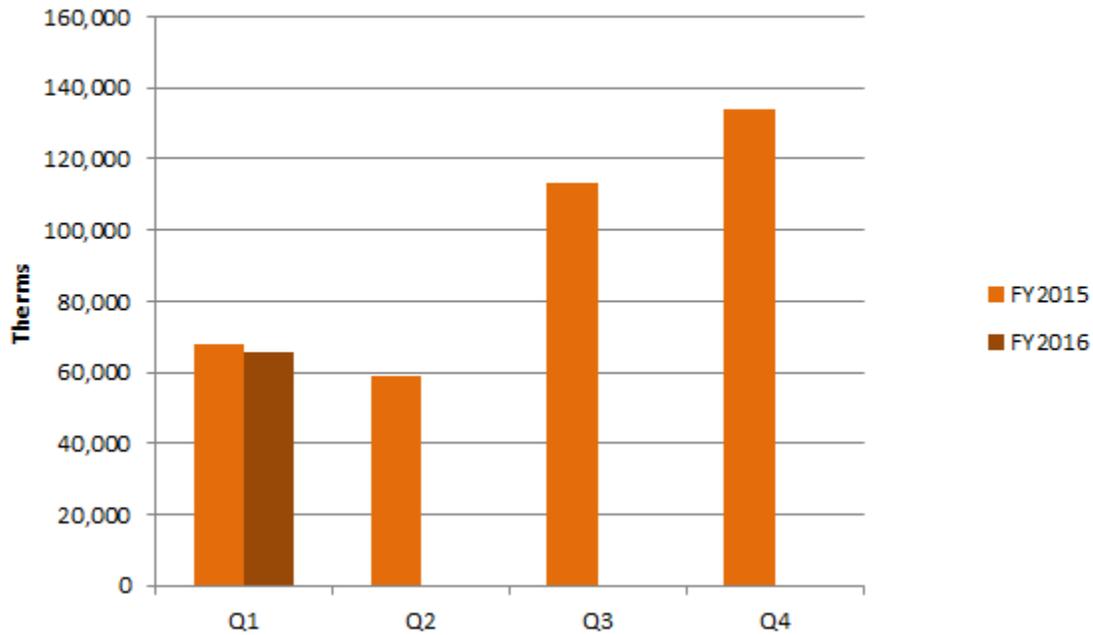
Energy

This category contains information associated with CA's energy generation and usage for operating its facilities and fleet. Using various data sources for energy consumption such as utility bills and fuel consumption information compiled by CA staff energy generation and consumption information was developed for quarterly comparison between FY2015 and FY2016.



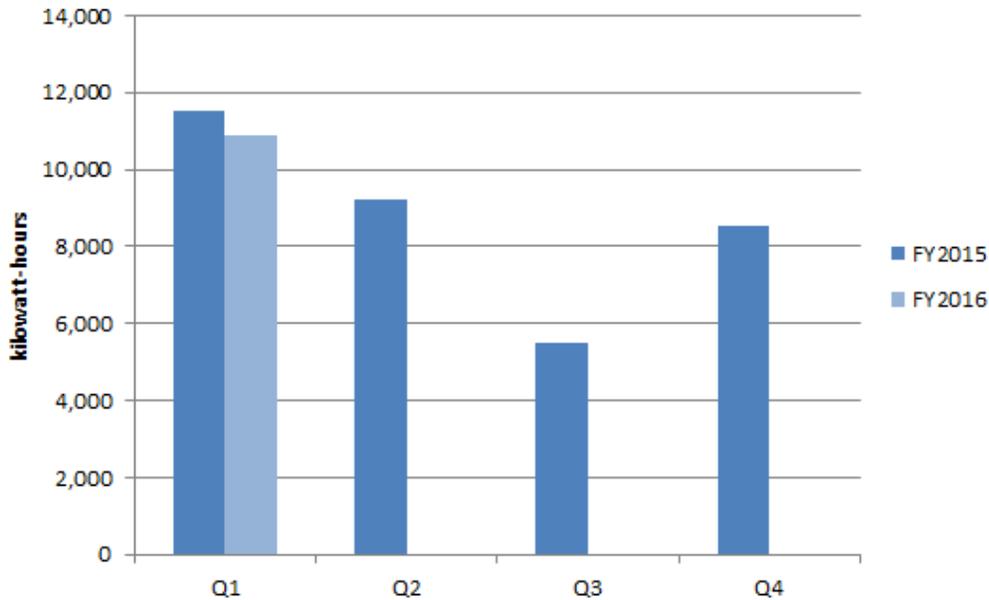
The above figure presents quarterly electricity consumption for FY2015 and Q1 for FY2016. Electricity consumption in Q1 FY2016 was approximately seven percent higher than in FY2015. This increase is due in large part to warmer summer temperatures in FY2016 that contributed to an increase in electricity demand for cooling. Cooling demand in Q1 FY2016 was 20 percent higher than in Q1 FY2015.

Natural Gas Consumption



CA's consumption of natural gas was approximately three percent lower in Q1 FY2016 relative to Q1 FY2015. The warmer temperatures in summer of FY2016 helped to reduce gas consumption for heating and CA also implemented several equipment upgrades in its facilities that reduced gas consumption for water heating.

Renewable Energy Generation

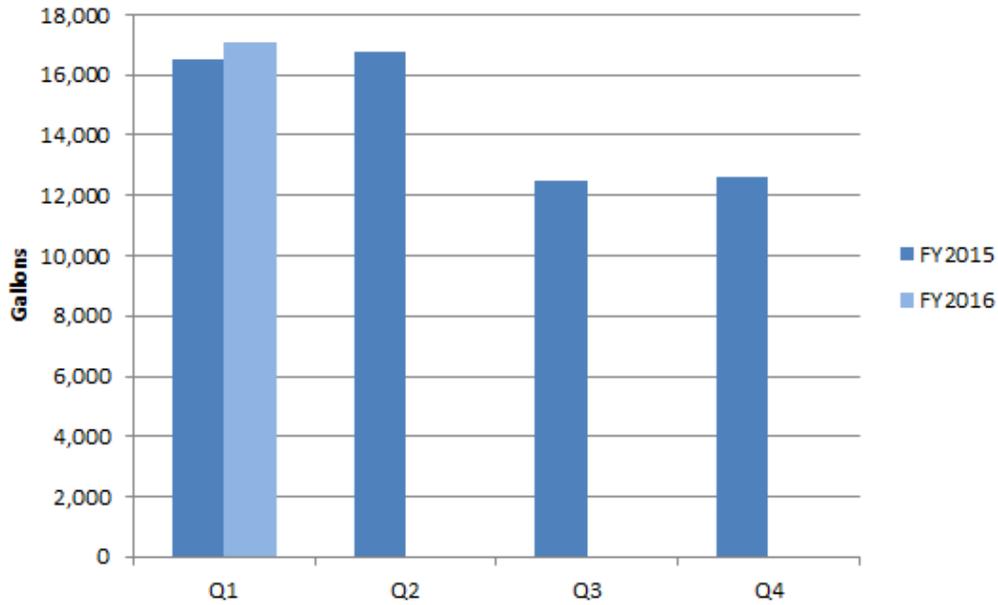


CA's renewable energy systems at Amherst House and River Hill generated about 35,000 kWh of clean power in FY2015; this is more than the total annual electricity consumption of three average family homes. Energy

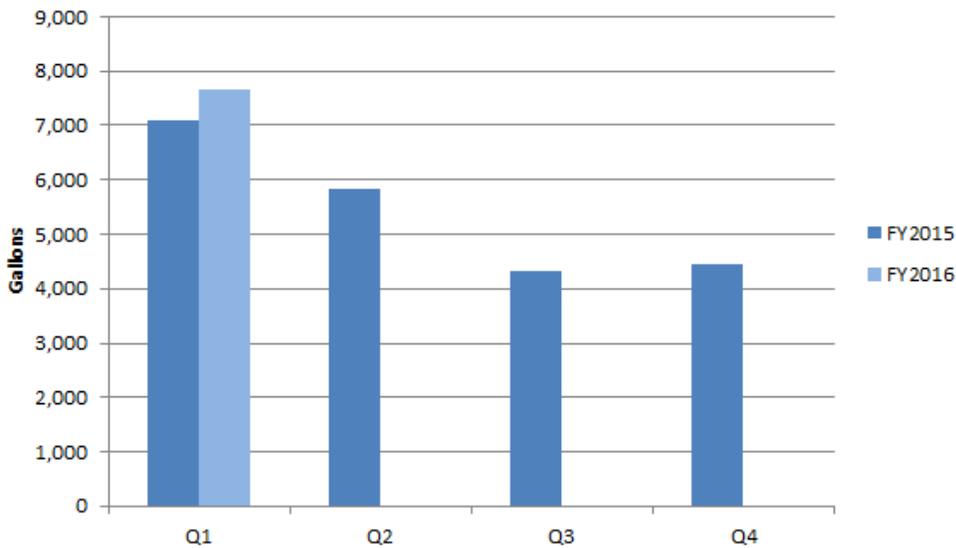
generation in Q1 FY2016 is slightly lower than in Q1 FY2015 and this is likely attributable to variation in cloud cover and other factors that have a slight influence on performance.

Please note that starting in Q2 FY2016 power generated from the Nixon Solar Farm will increase the amount of renewable energy generated significantly. Annual generation at this facility is approximately 2,500,000 kWh per year or a seventy-fold increase, and will account for nearly 25 percent of CA's total annual electricity consumption.

Diesel Consumption

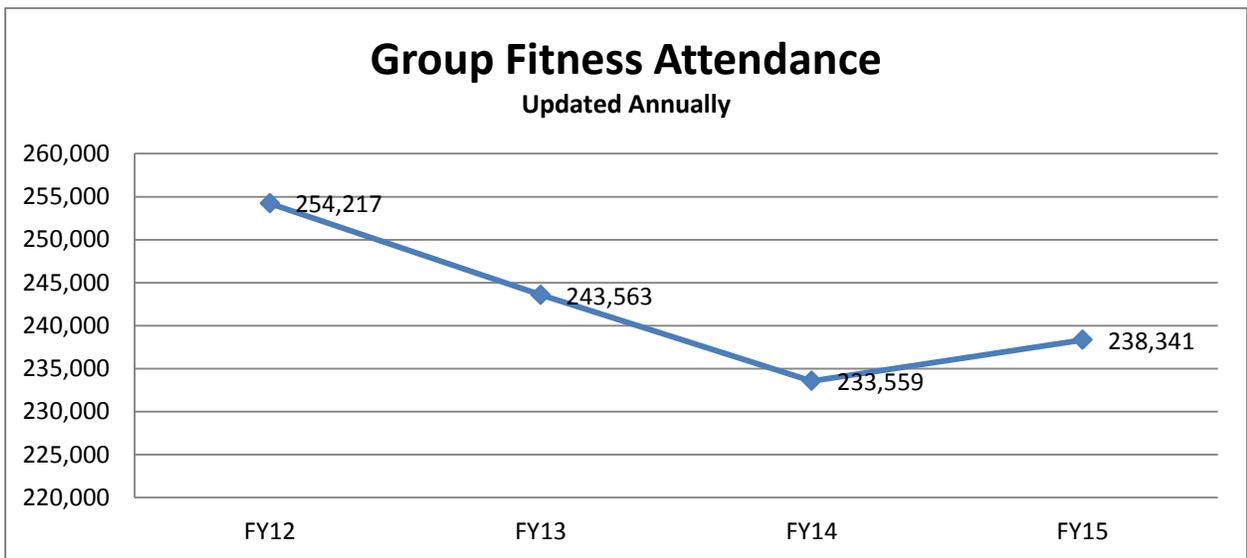
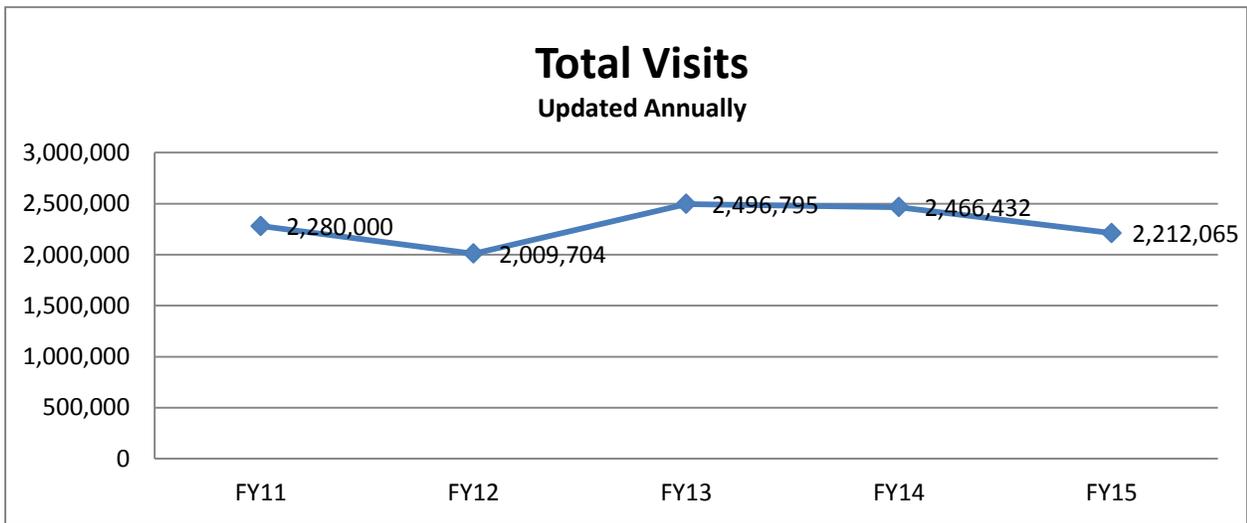


Gasoline Consumption



CA's fuel consumption during Q1 FY2016 was slightly higher than Q1 FY2015. The reason for this increase in fleet activity has not yet been determined and will be monitored as the year progresses.

Sport & Fitness



Communications & Marketing

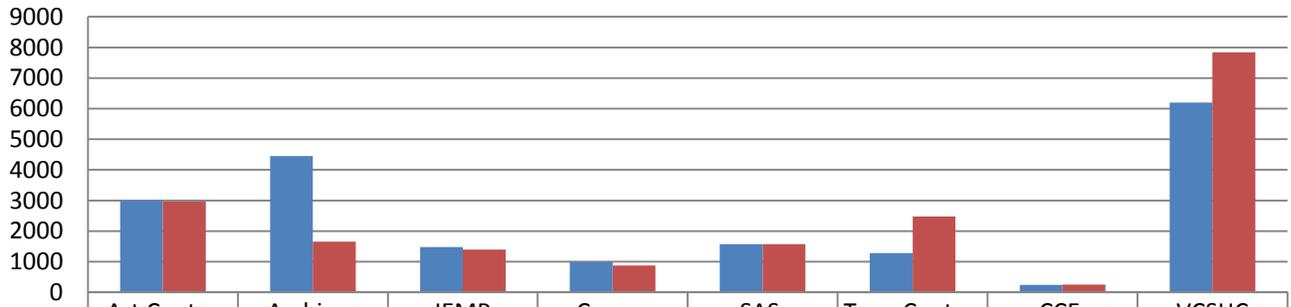
CA Website Traffic	Apr/15	May/15	Jun/15	Jul/15	Aug/15
ColumbiaAssociation.org					
Visits (Total visits the site received)	67,303	88,598	107,011	103,669	92,340
from new visitors	34,192	46,480	53,917	50,728	43,899
from returning visitors	33,111	42,118	53,094	52,941	48,441
Unique Visitors (How many actual people came to site)	43,743	59,081	69,583	66,502	59,283
Page Views	186,980	239,337	274,271	260,841	229,171

Social Media	Apr/15	May/15	Jun/15	July '15	August 15
FACEBOOK likes	7,114	7,205	7,509	7,670	7,754
TWITTER: @Columbia ASSN followers	2,604	2,654	2,730	2,790	2,853
YouTube monthly channel views	4,314	3,643	3,479	3,026	2,578
YouTube Channel Lifetime Views	102,177	105,424	108,742	111,941	114,417
Instagram followers	287	305	349	375	431
Pinterest followers (launched 1/26/15)	25	29	42	45	48

Community Services

Unique Users

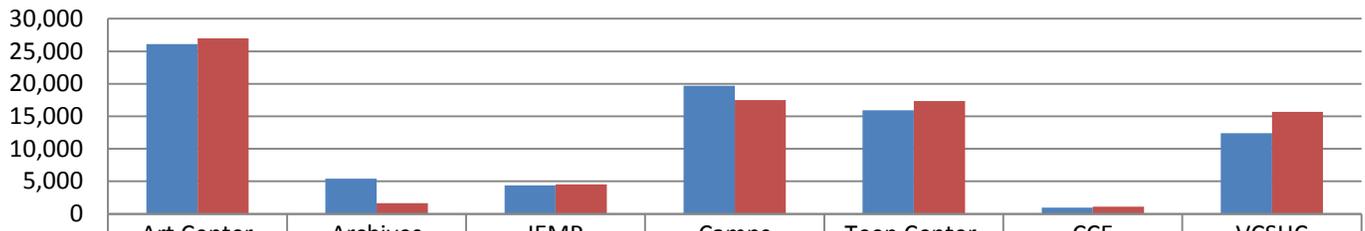
Updated Annually



FY14	2995	4452	1478	984	1567	1279	241	6200
FY15	2965	1652	1396	874	1570	2474	251	7836

Total Visits to Community Services Programs

Updated Annually



FY14	26,090	5420	4,400	19,680	15,954	931	12,400
FY15	27,000	1652	4,550	17,480	17,354	1,100	15,672

Total Visits to SAS

Updated Annually

